Barracuda

Optimum Efficiency and Peace of Mind, Delivered

IAC
INTERSOCIETAL ACCREDITATION COMMISSION

Summary

The Intersocietal Accreditation
Commission (IAC)
Headquartered in Maryland
65 users

Challenges:
- Backup managed by 3rd party
- High cost
- No retention policy options
- Limited backup capabilities

Solutions:
- Barracuda Backup 690

Results:
- Simple installation
- Easy to use with no prior experience
- Cost effective
- Fast, easy granular recovery
- Reduced backup storage
  footprint by 72%

About IAC

The Intersocietal Accreditation Commission (IAC) provides programs for accreditations of a multitude of healthcare fields. Since its launch 20 years ago, the IAC has grown strong and successful while working with more than 15,000 sites across the U.S. and Canada to provide quality patient care. Paul Chen, system administrator for IAC, oversees the organization's disaster recovery and backup solutions.

Barracuda Backup Makes Life Simple

Chen is responsible for protecting email, database, and file servers at IAC. Without an extensive background in technology he needed an easy solution to a highly technical problem. Originally, he used a third party to back up his data, but found it to be too costly, and he did not have the control he needed for backups. "There was too much secrecy," said Chen, "I wanted to know what was being backed up and when." With this in mind, Chen looked for other options to back up his data. Focusing on ease of use, he decided to try Barracuda Backup.

Being a one-man show, Chen didn't have all day to work on his backups. "It took me just over an hour to set up the server," Chen added with a chuckle; "it is so simple and easy, and it doesn't take more than five minutes a day to maintain." Being able to restore a specific file instead of the entire drive was something that he valued as well. While ease of use was the most important feature for Chen, he also chose Barracuda because of how cost effective the solution was. Explaining why he would recommend this to others, Chen said, "The price is right, it is an efficient device, and it is easy to use. I have fewer headaches and can sleep through the night knowing we are protected."

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> *Paul Chen*
> *The Intersocietal Accreditation Commission*

About the Barracuda Backup

Barracuda delivers easy cloud-connected Backup. Barracuda Backup is the unified, cost-efficient data protection solution for your physical and virtual environments. Backup software, local storage, and remote storage is integrated into a solution that can be rapidly deployed in under an hour. Cloud-based central management enables seamless multisite administration and rapid local or remote recovery prevents data loss and minimize down time. Barracuda Backup is a complete backup solution with remote storage that is easy to buy, install, and manage, all backed by our live 24/7 customer support experts.

Saving IT Time and Money

The simplicity of Barracuda Backup 690 allowed Chen to have more time to work on other projects stating, "I can focus on the rest of my job knowing that the Barracuda Backup 690 is in place." Requiring little to no time in day-to-day maintenance, Barracuda Backup saves IT time, and the price saves them on the bottom line. In addition to time savings, Barracuda Backup has saved IAC on space for backups. Barracuda has reduced the backup storage footprint through its renowned inline deduplication by over 72 percent.

Exemplary Support

Without a large IT team of his own, Chen thought he was on his own when something went wrong. However, that is never the case with a Barracuda Networks product. With 24/7 email and phone support, Barracuda customers are never on their own. Chen was surprised when his call was answered by a member of the support staff. "I thought I would have to go through an automated system then wait before talking to someone," Chen explained. He was pleased that the person that answered the phone was a trained member of the support team, and could remedy his error within 10 minutes.

Conclusion

Finding other vendors inadequate, Paul Chen turned to Barracuda Networks for his backup solution. With Barracuda Backup 690, he was able to safely secure all of the pertinent IAC files. Chen was pleased with how easy it was to set up, manage, and restore files with his device. In addition, he was impressed that using the device did not require any training or prior experience, it was just simple and intuitive.

About Barracuda Networks, Inc.

Protecting users, applications, and data for more than 150,000 organizations worldwide, Barracuda Networks has developed a global reputation as the go-to leader for powerful, easy-to-use, affordable IT solutions. The company's proven customer-centric business model focuses on delivering high-value, subscription-based IT solutions for security and storage. For additional information, please visit www.barracuda.com or follow us on Twitter@barracuda.