FineLine Technologies Secures Its Network Environment across Locations with Barracuda

Profile:
- Retail Ticketing Provider
- Founded in 1998
- Based in Norcross, Georgia

Challenges:
To secure local and overseas systems and devices, especially the remote areas

Solutions:
- Barracuda CloudGen Firewall F300

Results:
- Effective firewall
- Simple to install locally, and in overseas remote areas
- Improved Productivity
- Reduced cost

About FineLine Technologies

FineLine Technologies, Inc. is a provider for barcode ticketing solutions and RFID tagging solutions for retailers, suppliers, vendors, and manufacturers, globally. With their innovative web-based ordering platform, the company's ability to deliver speed and service to their customers is unparalleled.

History of Experience with Barracuda's Solutions

FineLine started using Barracuda's products with the Barracuda Spam Firewall to protect and manage their Exchange mail server in the US. Over the years, they expanded their usage of Barracuda's range of products to include the Barracuda Load Balancer ADC and Barracuda Message Archiver to strengthen their application delivery, storage solution, and network security. FineLine chose Barracuda for its reputation as one of the leaders in network defense technologies. Other factors that led FineLine to select Barracuda as their network service provider include the quality of Barracuda's products, the cost-effectiveness of its solutions, and Barracuda's customer service efficiency and expertise.

Protecting Data Locally and Overseas

In FineLine's business, online security and data protection are critical. When FineLine was looking to implement a robust firewall system that could be easily deployed across their global offices (in the US, Hong Kong, and China) for their security-critical network environment, they turned to Barracuda for assistance. FineLine required a solution that could protect against viruses and spam, while effectively securing data across their multiple offices around the world, quickly and efficiently.

Based on their requirements and the company's positive experience with Barracuda, FineLine deployed the Barracuda CloudGen Firewall F300 for use in their US Headquarters in Norcross, Georgia. One of the features of the Barracuda CloudGen Firewall that impressed FineLine was the ability to allow the network administrator to centrally manage and monitor all remote devices. As part of FineLine's requirements, the solution they chose had to be able to be configured from their IT department at the company's HQ and deployed to the remote facilities as part of the company's turnkey solution. The WAN Optimization built in the Barracuda CloudGen Firewall significantly reduces site-to-site VPN network traffic between different offices.

"We were very impressed with the Barracuda CloudGen Firewall. The user interface was very intuitive and user-friendly, and our IT Manager was particularly impressed with its navigation. Simon Jone, Director of IT Operation, FineLine Technologies.

About the Barracuda CloudGen Firewall

Barracuda CloudGen Firewalls feature advanced security capabilities, including integrated Intrusion Prevention (IPS), URL filtering and antivirus to identify and block evasion attempts that would trick traditional systems. Barracuda's security extends beyond a network to Barracuda's Advanced Threat Protection (ATP) cloud for both statistical and sandboxing analysis of zero-day and targeted threats that routinely bypass signature-based IPS and antivirus engines.

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Barracuda
CloudGen Firewall

Ease of Set up with Minimal Business Downtime

Amazed with the effectiveness of the Barracuda CloudGen Firewall at their headquarters, FineLine expanded its usage in all of their remote facilities including their offices in California, USA and in the Asia-Pacific region—Hong Kong and Shenzhen. "Despite the geographical spread, the set up was a breeze and we were able to get the firewalls set up and operational without much downtime to our business operations. We now have in place a highly secure network which is fundamental for our business," says Jone.

When FineLine next trialed the Barracuda CloudGen Firewall at their new office in California, they used a VPN tunnel to connect their California office to the next-generation firewall from their main headquarters. The company was able to get both the remote site and the VPN connection up and running very quickly. It was also quite easy for the company to set up the Barracuda CloudGen Firewall in both the Hong Kong and Shenzhen office locations, with minimal assistance from Barracuda.

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>
> **Simon Jone**
> *Director of IT Operation*
> *FineLine Technologies*

To ensure that the IT Administrators were able to effectively utilize the Barracuda CloudGen Firewall, Barracuda conducted online trainings, Web seminars, and remained connected to FineLine through a comprehensive global support network of Barracuda experts that was available 24/7. FineLine's intention of ensuring the online protection and security of their data was achieved with the Barracuda CloudGen Firewall.

About the Barracuda CloudGen Firewall

The Barracuda CloudGen Firewall is an enterprise-grade next-generation firewall that was purpose-built for efficient deployment and operation within dispersed, highly dynamic, and security-critical network environments. In addition to next-generation firewall protection, it provides industry-leading operations efficiency and added business value by safe-guarding network traffic against line outages and link quality degradation.

Barracuda CloudGen Firewall meets enterprise requirements of massive scalability, efficient configuration and lifecycle management across dispersed networks, and performance guarantees for business-critical applications. The concept of integrated WAN optimization coupled with industry-leading centralized management results in significantly lower overall operational cost for multisite deployments.

Barracuda CloudGen Firewall Fast Facts

- Integrated next-generation security
- Full SD-WAN capabilities included
- Full user/group awareness
- Full application visibility and granular access control
- Advanced Threat Protection (incl. sandboxing)
- Built-in web security and IDS/IPS
- Connection-friendly and robust VPN
- QoS and link balancing
- Industry-leading central management

About Barracuda Networks, Inc.

Barracuda simplifies IT with cloud-enabled solutions that empower customers to protect their networks, applications, and data, regardless of where they reside. These powerful, easy-to-use, and affordable solutions are trusted by more than 150,000 organizations worldwide and are delivered in appliance, virtual appliance, cloud, and hybrid deployments. Barracuda's customer-centric business model focuses on delivering high-value, subscription-based IT solutions that provide end-to-end network and data security. For additional information, please visit barracuda.com.

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