

Protecting private data in the cloud

Healthcare provider gets compliance and protection for Office 365 data.



Thayer Ramahi is the director of IMIT at Calgary Foothills Primary Care Network, supporting a group of 420 family doctors serving nearly 400,000 patients in the northwest Calgary area. When he began there, he set out to update a wide range of IT systems to improve efficiency, productivity, and connectivity across the group's many sites..

"For an organization as widely distributed as ours, adopting cloud-based apps for productivity and communication was an obvious move," says Ramahi. "But in our heavily regulated industry, we also needed to be sure that we had strong data protection and security as we made the transition."

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Thayer Ramahi
Director of IMIT
Calgary Foothills Primary Care Network

Profile

- Primary care medical group supporting 420 member physicians
- Serves nearly 400,000 patients in the northwest Calgary, Alberta area
- Additional support staff of 200 employees

Challenges

- Automating backup of Office 365 data in the cloud
- Complying with Canadian healthcare data privacy regulations

Solution

- Barracuda Cloud-to-Cloud Backup

Benefits

- Gained secure, automatic, cloud-based backups of Office 365 data
- Ensures and documents compliance with health data privacy rules

One of the first tasks was to institute a backup strategy for data held in the network's Microsoft Office 365 environment. When a colleague informed him that Barracuda Networks offered a solution that automatically backs up Office 365 data to the cloud, Ramahi was intrigued.

"I was familiar with Barracuda from a previous job where we used one of their products," says Ramahi. "At the time, I had found their solutions effective and easy to use. Even more important, I knew that Barracuda's customer service is second to none. If we ever needed to speak to someone, I would call and within a couple of minutes I'd be talking to a knowledgeable person who was both able and eager to help. That carries a lot of weight with me. It shows the company is really focused on their customers."

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A purpose-built solution

Ramahi reached out to Barracuda and learned about the full range of the company's backup solutions, including a fairly recent addition to their portfolio—Barracuda Cloud-to-Cloud Backup—that was developed specifically to address the needs of organizations switching from on-premises email and productivity apps to Office 365.

"Look, I realize that securely backing up our Office 365 data is our own responsibility—that's not what the Recycle Bin is intended for, even if some IT admins use it that way," says Ramahi. "And when I looked at Cloud-to-Cloud Backup, it was clear that it checked all the boxes. It's very easy to use. Encrypted backups help ensure privacy compliance. And it's simple to recover anything from a single deleted file to an entire user account."

Ramahi says that he has had no reason to regret his choice. "Cloud-to-Cloud Backup just does exactly what we need it to. And I'm happy to report that Barracuda customer service is still just as outstanding as it was when I first got to know them."

**Learn more about Barracuda
Cloud-to-Cloud Backup**

<https://www.barracuda.com/products/cloudtocloudbackup>

