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Overview

Barracuda Data Inspector provides simple and intuitive data-security management with no extra infrastructure or installation. The product automatically scans data in your Office 365 OneDrive for Business and SharePoint, makes it easy to identify sensitive information and undetected malware, and shows you whether the data has been shared inside or outside your organization. New issues are automatically identified without the need to configure scanners or schedules, and customizable email alerts keep you fully informed so you can respond quickly.

1. Product Security

1.1 Barracuda Data Inspector

Barracuda Data Inspector secures data in transit from Office 365 using HTTPs via Azure. Similarly, once data is transferred to Azure hosted Data Inspector, all files are written into storage using AES 256-bit encryption.

In order to provide customers the flexibility to limit access to their Data Inspector account, you have the ability to manage user roles directly within the user interface. IT can also manage access with the simple integration of Microsoft Active Directory. Further, Data Inspector supports Multifactor Authentication to protect against unauthorized access.

Barracuda redacts confidential information per the customer enabling the specific classifier(s) either from the list Barracuda already deploys as well as any particular classifier you want scanning. Note that if a document has confidential information but the respective classifier(s) is not enabled, such data will not be redacted.

2. Data Transmission and Storage

2.1 Storage Facility Standards

Barracuda Networks leases space in a number of Tier 3 & 4 datacenters worldwide. Each Barracuda Networks datacenter is equipped with:

- Controlled access systems requiring key-card authentication.
- Video-monitored access points
- Intrusion alarms.
- Locking cabinets.
- Climate Control systems.
- Waterless fire suppressant systems
- Redundant power (generator backup, UPS, no single point of failure)
- Redundant Internet connectivity
2.2 Data Locations
The primary storage location for the Barracuda Data Inspector is as set forth below: Customer data is stored in the respective region the customer decides during set up. Any transfer of customer data outside the regions will be done in compliance with the GDPR and applicable local privacy laws. Barracuda’s Standard Contractual Clauses are located within our DPA at the following address: https://www.barracuda.com/company/legal/trust-center

- **US**: Azure Region – East US 2
- **Canada**: Azure Region – Canada Central
- **Europe**: Azure Region – West Europe
- **UK**: Azure Region – UK South
- **Japan**: Azure Region – Japan East
- **Australia**: Azure Region – Australia East

3. Operations and Organizational Controls
Barracuda Networks employees are expected to be competent, thorough, helpful, and courteous stewards of customer data that is stored on Barracuda Networks products and in Barracuda Networks datacenters. Barracuda Networks has established a number of measures to ensure that customers and their data are treated properly.

3.1 New Hires and Orientation
All new employees are required to accept and acknowledge in writing Barracuda Networks’ policies for non-disclosure and protection of Barracuda and third-party confidential information, including acceptable use of confidential information. In the course of assisting customers with their technology solutions, Barracuda support technicians understand that they may come into contact with customer communications and/or customer data and they are not to view such contents without explicit permission from the customer. Further, Barracuda Networks employees are not to disclose customer data to a third party under any circumstances. New technical support employees are provided a job description and expectations when hired regarding maintaining the confidentiality and security of customer data.

3.2 Training
Technicians who support Barracuda Data Inspector are prepared in a variety of ways. New tier 1 technicians receive class time training with tier 2 technicians and the support management team. New support technicians also spend a period of time as understudies to an established technician for each product in which they intend to become certified. All Barracuda Networks support technicians receive ongoing training in product-specific training sessions.

3.3 Oversight
Access to Barracuda Data Inspector data is limited to approved Barracuda Networks personnel on an “as needed” basis. Each tier 1 technician is attended by and reports to a tier 2 technician. Each tier 2 is responsible for no more than four tier 1 technicians. Support for Barracuda Data Inspector is provided from all our support regions. Support calls from customers in the United States are generally handled by technicians in the United States. Support calls from customers outside the United States could be routed to any of our support centers depending on time of day.