



Colgate Rochester Crozer Divinity School Leverages Barracuda Email Security to Combat Spam



Profile

- Colgate Rochester Crozer Divinity School
- Located in Rochester, NY
- Supports 150 users

Challenges

- Performance issues with previous spam filtering solution
- Difficult to use and manage
- Messages were not getting delivered in time

Solution

Barracuda Email Security Gateway 300

Results

- Granular email management policies
- Users are no longer subjected to spam
- Exchange server load returned to normal levels
- World-class customer support

About Colgate Rochester Crozer Divinity School

Colgate Rochester Crozer Divinity School is a small private college located in Highland Park, Rochester, NY. The school consists of roughly 150 students and faculty members. Todd Overfield is the Director of Technology Services that supports the school's growing IT infrastructure.

Colgate Struggles with Symantec and Spam

Colgate was having a difficult time dealing with the growing amount of spam that was flooding student and faculty inboxes. After an unsuccessful experience with Symantec Mail Security deployed on his Microsoft Exchange server, Overfield knew that it was time to choose a vendor with a strong history of providing award-winning protection from spam and viruses. "The Symantec product we were using was awful. Not only was it was expensive to deploy, but it was extremely difficult to manage and configure. The user interface wasn't intuitive or friendly for an organization with a limited IT staff," said Overfield.

Because Symantec Mail Security resided on his Exchange server and was so inefficient, it was utilizing the majority of the server resources to simply filter inbound spam content, often leaving the mail server unable to complete its primary task of delivering and receiving emails. Overfield added, "Symantec's email security solution actually slowed down our Exchange infrastructure. It's ironic because you expect a spam filter to improve the efficacy of your mail server, and Symantec managed to do the complete opposite."

Colgate Goes to Barracuda—Spam No More!

After spending countless hours on the phone with Symantec support, Overfield finally decided to look for a new email security solution. The Barracuda Email Security Gateway 300 was able to provide him with a set of granular email management policies without causing any latency to his email traffic flow. With a dedicated, best-in-class solution that doesn't require sharing resources with his Exchange

The Barracuda Email Security Gateway is the closest thing I've ever seen to a magic bullet.

Todd Overfield

Director of Technology Services

Colgate Rochester Crozer Divinity School

About the Barracuda Email Security Gateway

The Barracuda Email Security Gateway is the world's best-selling email security solution. It includes best-of-breed spam and virus blocking, data protection, DoS prevention, large file transfer, email continuity, encryption, and policy management — at one affordable price. As new email security requirements emerge, the Barracuda Email Security Gateway is automatically updated with new capabilities to ensure long term protection. This easy-to-use product is available in eight scalable models to fit the needs of any-sized organization. The Barracuda Email Security Gateway is also available as a virtual appliance.



server, the Barracuda Email Security Gateway now ensures that his users are no longer subjected to an overwhelming amount of spam content. "My Exchange infrastructure went from being the most over-utilized server to the server with the least load overnight, with this one device. I've dealt with many different vendors and many different products, and they all promise to be the magic bullet that solves all your problems. So far, the Barracuda Email Security Gateway is the closest thing I've ever seen to magic bullet."

Overfield particularly enjoys how easy it is to manage the Email Security Gateway and attributes it to the intuitive nature of the management interface and the overall reliability of the product. "I spent a few minutes doing the initial deployment and I'm happy to say that I've rarely touched it since, which is really a credit to the efficiency of the device. Every now and then, I might go in to check the Message Log, but it's never been more than that. I love the fact that the product just works. My life would be much easier if the other components of my network worked as well as my Barracuda products did."

They truly are a world-class organization that cares about the experience of their customers.

Todd Overfield

Director of Technology Services

Colgate Rochester Crozer Divinity School

Conclusion

When asked about his support experience with Barracuda's award-winning customer service, Overfield couldn't have been happier. "It's amazing how fast Barracuda is at responding to customer requests. I also own the Barracuda Backup Server 390, and the few times I've needed to call support, I've never waited for more than a few minutes to get the answer I was looking for. They're always on top of things, they truly are a world-class organization that cares about the experience of their customers."

Barracuda Email Security

Gateway Fast Facts:

- Services up to 1,000 active email users
- Compatible with all email servers
- Easy plug-and-play installation
- Per-user settings and quarantine
- Clustering for redundancy and added capacity
- No per-user or per-server fees
- Encryption and Large File Transfer included free

About Barracuda Networks, Inc.

Barracuda provides cloud-connected security and storage solutions that simplify IT. These powerful, easy-to-use, and affordable solutions are trusted by more than 150,000 organizations worldwide and are delivered in appliance, virtual appliance, cloud, and hybrid deployments. Barracuda's customer-centric business model focuses on delivering high-value, subscription-based IT solutions that provide end-to-end network and data security. For additional information, please visit barracuda.com.

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