

Hemmera Stops the Chaos with Complete Email Governance Solution



Summary

- Hemmera
- Five offices in BC and AB, Canada
- 170+ employees

Challenges

- Spam and virus infiltration
- Exposure to data loss
- Lack of system visibility and reliability
- No per-user controls and quarantines
- Expensive
- Resource-intensive

Solutions

- Barracuda Email Security Gateway 300

Results

- No spam or malware
- No data loss
- Gained per-user visibility and control
- Easy to manage
- Cut costs
- Saved IT resources
- Improved employee productivity

About Hemmera

Hemmera is an environmental consulting firm recognized for its strong client focus, diverse expertise, and technical excellence. This fast-growing company has 170 employees in five corporate offices across Canada. Matt Gibson, Systems Administrator, is tasked with network security.

Email Chaos Causes Problems

Gibson's IT team at Hemmera was facing complete lack of control over email. Incoming spam and viruses, unchecked outgoing email, and no visibility were causing lost productivity and exposure to malware, denial of service, data loss, and other serious issues that can severely affect network health and cause liability issues.

Before switching to Barracuda, Hemmera used its ISP's spam filter in an attempt to protect its network against email-borne threats. "It was horrible!" says Gibson when asked about the previous filter. Not only did it fail to keep out spam and malware, but it was extremely difficult to use and lacked necessary features. Gibson describes the non-intuitive management portal as, "The '90s called and they want their interface back." Using it was unbearably frustrating. "We were so tired of having to call the service desk every time we needed a domain whitelisted or an email tracked," said Gibson. "That filter couldn't even manage per-user quarantines." And so began the search for a useful solution that would be easy to manage and have all the features needed to not only to protect the network from email-borne threats, but also to provide comprehensive email governance.

Gibson was initially considering several solutions including: Microsoft Forefront, GFI Mailessentials, and SpamAssassin in addition to the Barracuda Email Security Gateway. Ideally for Gibson, his new solution would provide extensive control while being efficient, easy to manage, powerful, and affordable.

Installation

"Only the Barracuda solution scored at the top in every category," says Gibson. He is very pleased with his decision to deploy the Barracuda Email Security Gateway 300. Not only are the email users more productive, but so is the IT department because they are no longer overwhelmed with IT help tickets. "My users are a quiet bunch, but someone actually approached me and said, 'I've only received one spam message since we implemented the Barracuda Email Security Gateway.' This happened seven months after the installation."

About the Barracuda Email Security Gateway

The Barracuda Email Security Gateway is the world's best-selling email security solution. It includes best-of-breed spam and virus blocking, data protection, DoS prevention, large file transfer, email continuity, encryption, and policy management — at one affordable price. As new email security requirements emerge, the Barracuda Email Security Gateway is automatically updated with new capabilities to ensure long term protection. This easy-to-use product is available in eight scalable models to fit the needs of any-sized organization. The Barracuda Email Security Gateway is also available as a virtual appliance.



In addition, he points out his favorite feature, the message log. He considers this user-friendly log to be invaluable because he can look at the last six months of email traffic. Having another layer of backup and reporting makes him feel secure.

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Matt Gibson

Systems Administrator

Hemmera

Conclusion

After enduring extreme frustration with an inferior spam filter, Hemmera partnered with Barracuda to install an easy-to-use, affordable solution that had all the features the company was looking for. The email is now safe, the IT department is happy with its spam and virus firewall, and employees are more productive. With the quick expansion of Hemmera, Gibson is looking forward to purchasing more Barracuda solutions soon.

Barracuda Email Security Gateway Fast Facts

- Services up to 1,000 active email users
- Compatible with all email servers
- Easy plug-and-play installation
- Per-user settings and quarantine
- Clustering for redundancy and added capacity
- No per-user or per-server fees
- Encryption and Large File Transfer included free

About Barracuda Networks, Inc.

Barracuda provides cloud-connected security and storage solutions that simplify IT. These powerful, easy-to-use, and affordable solutions are trusted by more than 150,000 organizations worldwide and are delivered in appliance, virtual appliance, cloud, and hybrid deployments. Barracuda's customer-centric business model focuses on delivering high-value, subscription-based IT solutions that provide end-to-end network and data security. For additional information, please visit barracuda.com.

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