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Keerpunt Wins Battle Against Spam and Unwanted Web Content with Barracuda's Email Security Gateway and Web Security Gateway

Keerpunt
doelgericht terug naar werk

Summary
- 180 employees, 130 work stations and option to work from home through VDI
- One IT department with seven employees
- Processing 7,000 outgoing emails per week and 3,500 incoming emails
- Handling 12,000-15,000 records per year

Challenges
- Existing solutions were outdated, with complex user interfaces
- Limited IT resources
- Compliance with data protection laws

Solutions
- 2x Barracuda Email Security Gateway v300
- 1x Barracuda Web Security Gateway 310Vx

Results
- Overall protection from spam, viruses, phishing, and malware
- Continuous content filtering
- Extremely easy to install and manage

Introduction

Keerpunt is a fast-growing reintegration company that acts as an intermediary between employers, employees, and insurance companies. The organization supports businesses during the reintegration process of a sick employee, while aiming for the most sustainable result. Keerpunt has a single IT department comprising of seven employees, which is managed by IT Manager Gaby Wanjon.

Keerpunt processes around 12,000-15,000 records every year, which all contain personal details such as employee social security numbers. In order to keep these details safe and to comply with the law, Keerpunt's IT team is always looking for the best possible ways to secure their data. The IT team does this by informing employees about best practices in order to limit human error, but also by keeping the IT infrastructure up to date at all times.

Out-Dated Appliances and a Complex Interface

Keerpunt's IT department has been using a Microsoft web filter since 2006. Being such an old device, it had a complex and difficult interface. Daniel Vleeshakker, System engineer at Keerpunt, said, "Our old web filter had relatively limited management options and slow performance. The appliance required very specific technical knowledge, and it became quite a challenge to make it function properly."

In addition to the Microsoft web filter, Keerpunt was using a former version of the Barracuda Email Security Gateway. This model was functioning well enough, but was outdated. IT Manager Gaby Wanjon said, "We basically needed an upgraded version of our old model. It just wasn't compatible anymore with the current security demands."

User-Friendliness was a Key Requirement

The search for a new web security gateway and email security gateway was not a complicated one. Wanjon's previous experience with the Barracuda Email Security Gateway was so good, he didn't look any further for a replacement. For the new deployment, the team chose Barracuda's Email Security Gateway Vx, with one installation on-premises and another in Keerpunt's Amsterdam data center. The implementation process was quick. "We received a download link and entered some data to create a virtual machine. And that was it, really. At most, it took one-to-two hours to have the new appliance up and running," said Vleeshakker.

About the Barracuda Email Security Gateway

The Barracuda Email Security Gateway is the world' best-selling email security solution. It includes best-of-breed spam and virus blocking, data protection, DoS prevention, large file transfer, email continuity, encryption, and policy management — at one affordable price. As new email security requirements emerge, the Barracuda Email Security Gateway is automatically updated with new capabilities to ensure long term protection. This easy-to-use product is available in eight scalable models to fit the needs of any-sized organization. The Barracuda Email Security Gateway is also available as a virtual appliance.

About the Barracuda Web Security Gateway

The Barracuda Web Security Gateway is a web content filtering solution that enables the connected business to benefit from new technologies and online tools, without being exposed to lost productivity, wasted bandwidth, and data loss. It enables highly granular, real-time visibility into online activity, letting administrators create and enforce effective content and access policies. Included free are unlimited agents and software licenses to enforce content and access policies on mobile devices being used outside the corporate network.

Because of his positive experience with the previous Barracuda Email Security Gateway, Wanjon decided the new web security gateway should be a Barracuda solution as well. Installing the new it was child's play; according to Vleeshakker, he felt that "Barracuda's Web Security Gateway was very easy to install. It has default settings, so it was basically 'plug & play'. It really was the easiest installation process ever."

Impressed by the Interface and Customer Support
Keerpunt's IT team found that both solutions to be easy to use, with significant improvements compared to their predecessors. The Barracuda Email Security Gateway has far superior performance and stays up to date thanks to regular firmware updates.

> *Implementing Barracuda's Web Security Gateway was the easiest process ever.*

Daniel Vleeshakker
System Engineer
Keerpunt

Whereas the old web filter only functioned as a forwarding proxy, the new Barracuda solution also scans the content of webpages. This means that if an employee visits an undesired website, they are redirected to a warning page that lets them know that the site is not permitted. Another big difference from the previous web filter is the user interface. Vleeshakker said, "The user interface of the Barracuda Web Security Gateway is so straight-forward that it feels like I'm managing a Facebook page. Users don't need much technical knowledge to use the product."

Wanjon and Vleeshakker are not only happy with the products, but they are also very impressed by Barracuda's customer support. Vleeshakker needed to contact the support desk a couple of times and noticed that the response time was extremely quick. He explained, "When I report an issue, I get a call back within 30 minutes, which immediately solves my problem. Barracuda honestly offers the best support experience ever."

About Barracuda Networks, Inc.
Barracuda provides cloud-connected security and storage solutions that simplify IT. These powerful, easy-to-use, and affordable solutions are trusted by more than 150,000 organizations worldwide and are delivered in appliance, virtual appliance, cloud, and hybrid deployments. Barracuda's customer-centric business model focuses on delivering high-value, subscription-based IT solutions that provide end-to-end network and data security. For additional information, please visit barracuda.com.