

## School District Stays Compliant with the Barracuda Message Archiver



Building success beyond the classroom

### Profile

- Pickens County School District
- Located in Northwestern South Carolina
- 16,000 students/2,000 staff

### Challenges

- Former solution had a time-consuming and cumbersome search function
- Slow return of search results
- Difficult to manage
- Had to search each computer separately
- Inadequate technical support
- Tedious upgrade regimen

### Solution

- Barracuda Message Archiver 650

### Results

- Fast, easy, and comprehensive search
- Time-saving centralized management
- Award-winning technical support
- Automatic updates—no administration required

### About Pickens County School District

Pickens County School District is a county-wide school system serving all of Pickens County, South Carolina. Director of Technology Andy Coleman is responsible for accountability, information, and technology for all 30 locations in the district. There are about 2,500 email users spread across 30 schools and offices.

### Previous Product Slow, Cumbersome

When the South Carolina State Department of Education recommended the district purchase an email archiving solution, the former director of technology purchased a product for temporary use that ran on a standard Windows server. It was very cumbersome to administer; searching was slow and required a client on each computer to search. In addition, technical support was rarely available when needed. The district then implemented a different solution; an inadequate appliance that was also very slow and difficult to use.

When Coleman became the director of technology at Pickens, he decided a new message archiving solution was necessary. Trying Exclaimer and ArcMail Defender showed him the district needed a solution that would be easy to use and manage, and return comprehensive search results quickly. The district was already using two Barracuda Email Security Gateways and was extremely happy with its easy deployment and management, as well as performance. Based on this experience, Coleman turned to Barracuda for help with email archiving. The Barracuda Message Archiver 650 stood out as a far superior product to previous solutions.

### Solving Problems Using the Barracuda Message Archiver

Coleman needs to regularly provide past email communications in response to subpoenas, and the Barracuda Message Archiver has helped tremendously with this. He is able to quickly and easily build searches based on individual and timeframe, gather all the evidence, and save it into a PST or ZIP file. He can also search "lost" and deleted email so nothing is missed, ensuring complete compliance with court orders.

Coleman says that the biggest impact the Barracuda Message Archiver 650 has had is time savings. "I check the Message Archiver periodically to make sure there are no issues, but that's it," he says.

### About Barracuda Message Archiver

The Barracuda Message Archiver is ideal for organizations looking to reduce their email storage requirements and boost user productivity with mobile or desktop access to any email ever sent or received. The cloud-connected appliance uses the Barracuda Cloud to move information to the cloud as a secondary tier of storage. In addition, the Barracuda Message Archiver also provides a powerful, yet simple platform for e-discovery and compliance.



Requests for email messages have been easy to fulfill. "Searching is extremely easy and fast with the Barracuda Message Archiver. My previous solution took hours to return a search," explained Coleman, adding that he has never had to wait more than five minutes for search results with the Barracuda Message Archiver 650. Barracuda Cloud Control lets Coleman centrally manage and monitor all of his Barracuda appliances from a single location. Coleman says managing his devices has never been easier.

*"I check the Message Archiver periodically to make sure there are no issues, but that's it... Searching is extremely easy and fast with the Barracuda Message Archiver."*

**Andy Coleman**

*Director of Technology*

*Pickens Country School District*

### Conclusion

When Pickens County School District's director of technology realized his current email message archiving solution was not adequate, he looked to Barracuda for a superior solution. He found the Barracuda Message Archiver 650 solved all of his archiving problems and has saved an enormous amount of time.

### About Barracuda Networks, Inc.

Barracuda (NYSE: CUDA) simplifies IT with cloud-enabled solutions that empower customers to protect their networks, applications, and data, regardless of where they reside. These powerful, easy-to-use and affordable solutions are trusted by more than 150,000 organizations worldwide and are delivered in appliance, virtual appliance, cloud and hybrid deployments. Barracuda's customer-centric business model focuses on delivering high-value, subscription-based IT solutions that provide end-to-end network and data security. For additional information, please visit [barracuda.com](http://barracuda.com).

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