CASE STUDY

Delivering optimized email security, backup and archiving for prestigious law firm LCA.

Barracuda Email Protection offers one-stop shop solution to free IT team from manual effort.

Customer

- LCA is an independent, international law firm with offices in Italy, Belgium, and the United Arab Emirates
- Today the Milan-headquartered firm employs over 250 people, with a strong focus on sustainability, inclusion and innovation

Challenges

- Difficult-to-manage on-premises backup
- Need for granular, high-performance archiving solution
- Email security that requires great deal of manual effort
- False positives

Solutions

Barracuda
Email Protection™

Barracuda
Cloud Archiving Service™

Barracuda
Cloud-to-Cloud Backup™

Benefits

- IT spends less time on manual effort
- Faster, more intelligent incident response and remediation
- Highly effective cloud archiving
- Protection from sophisticated impersonation attempts

Law firms are on the frontline in the battle against online adversaries. They represent attractive targets for data theft and ransom, due to the highly sensitive client information they store and low tolerance for system outages. That puts the spotlight on email, the primary communication tool of business and vector for digital threats.

For IT managers working in the sector, email threats aren't the only risk that needs to be carefully managed. Effective backup and archiving are also essential for compliance and e-discovery purposes.

Fortunately, LCA IT Manager, Fabio Colombo, found in Barracuda a partner he could trust to handle all of these business-critical capabilities from a single email security suite.

Time to change

Fabio was dissatisfied with his former backup and archiving solutions. He notes users are not always able to find what they're looking for when using native archiving in Microsoft Outlook. And a previous on-premises backup solution was difficult to manage and exposed the company to potential business continuity risks. For backup at least, a high degree of usability and coverage across Microsoft 365 data was deemed essential.

"It was important that I didn't have too many dashboards for managing everything," says Fabio.

He was also unimpressed by a previous anti-spam solution, which suffered from false positives and required a high degree of manual effort to operate, especially in terms of incident response.

"During a demo of Barracuda, I saw how to do things in a better, simpler and faster way," Fabio explains. "So I tried to push internally for the Barracuda solution, and to adopt it over a multi-year period for financial reasons."

A total solution

In the end, LCA purchased Barracuda Email Protection: a comprehensive suite of products designed to help organizations prevent, detect and respond to email threats, as well as backup and archive critical data. It features a powerful AI engine that uses relationship graphing, natural language processing, pattern recognition, and anomaly detection to continuously analyze and remediate malicious inbox emails in real-time. In addition, it leverages Advance Threat Protection (ATP), combining behavioral, heuristic, and sandboxing technologies to protect against advanced malware and ransomware. Any threats that sneak into inboxes can be swiftly removed with Incident Response, which is designed to accelerate and automate the process of threat hunting across mailboxes.

The solution also offers Cloud Archiving, with granular retention and powerful e-discovery as well as Cloud-to-Cloud Backup, which offers unlimited storage and retention for Exchange Online, SharePoint Online, OneDrive for Business, and Teams data.

Deployment was as straightforward as it gets for Fabio and his team.

"It was extremely simple," he says. "We had a call with Barracuda and, more or less, the job was done in an hour."

> "There are lots of solutions that back up to the cloud, but they're not all easy to manage," says Fabio. "Barracuda makes things so simple for us and effective."
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> **Fabio Colombo, IT Manager**
> LCA

Delivering peace of mind

Although Fabio and the LCA IT team are still exploring many of the features in Barracuda Email Protection, they've been delighted with what they've seen and used so far. The focus on simplicity, automation and intelligence built into the product have been a hit.

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Cloud-to-Cloud Backup has also impressed with its coverage, enabling LCA to secure data from across Microsoft 365, including Teams. And it's enabled Fabio to restore with ease right down to the granularity of a single email.

Fabio is also thrilled with the performance of Cloud Archiving.

"We're speaking with our lawyers to try and get them to use this feature, because it works way better than Microsoft in helping you find the emails you're looking for," he explains.

When it comes to email security, Incident Response and Impersonation Protection have stood out. Fabio particularly rates the ability of Incident Response to identify users that receive malicious emails, and permanently remove threats from their inboxes as well as flag which recipients may have clicked on malicious links inside these emails.

> "I don't need to configure anything manually because Barracuda speaks so naturally with Microsoft 365."
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> **Fabio Colombo, IT Manager**
> LCA

Learn more:

Barracuda Email Protection™

Barracuda Email Protection is for organizations that want to protect their businesses, brands, and people against the most advanced email-borne threats. It's a comprehensive, easy-to-use solution that delivers gateway defense, API-based impersonation and phishing protection, incident response, data protection, and compliance support.

"I monitor it constantly because I like it, but it actually works well independently," he says.

Fabio explains that Impersonation Protection has helped by alerting when threat actors attempt to insert themselves into conversations between two lawyers, protecting LCA from potentially serious information theft.

"I don't need to configure anything manually because Barracuda speaks so naturally with Microsoft 365," he adds.

There's also a great deal of threat and user information in the dashboard which Fabio and his team can click down into to enhance their security posture and gain greater awareness of the threat landscape.

All eyes on XDR

Aside from making more use of Security Awareness Training, another powerful feature of the platform, LCA is keen to put Barrauda Managed XDR on its roadmap.

"We have another solution, and the contract ends in 2026. At that moment we can try to integrate the function into our Barracuda console," Fabio says. "It will be great to get SOAR functionality for automated threat response via our firewall."

Learn more:

Barracuda Cloud Archiving Service™

Barracuda Cloud Archiving Service provides secure cloud-based archiving, helping you meet demanding compliance requirements and address e-discovery requests easily and effectively. Ideal for use with services such as M 365 and G Suite, it uses Barracuda Cloud to store data for as long as needed without risk of amendment or deletion. It increases user productivity by making it easy to access every message ever sent or received, from any device.

Barracuda Cloud-to-Cloud Backup™

Barracuda Cloud-to-Cloud Backup offers secure, easy-to-use SaaS backup for your Entra ID and Microsoft 365 data, including Teams, Exchange Online, SharePoint, and OneDrive including OneNote with unlimited storage and retention. Find and restore your important Microsoft 365 data quickly and easily even in the event of ransomware or other cyberthreats.

About Barracuda

At Barracuda we strive to make the world a safer place.
We believe every business deserves access to cloud-first,
enterprise-grade security solutions that are easy to buy, deploy,
and use. We protect email, networks, data, and applications with
innovative solutions that grow and adapt with our customers'
journey. More than 200,000 organizations worldwide trust
Barracuda to protect them — in ways they may not even know
they are at risk — so they can focus on taking their business to
the next level. For more information, visit barracuda.com.