



Barracuda Message Archiver

Data Privacy Overview



Overview

This document describes data privacy measures and data storage policies that are specific to the Barracuda Message Archiver ("Archiver").

Barracuda is dedicated to protecting our customers' privacy and helping them protect the privacy of their users and customers. Our products help customers comply with global, regional, and national privacy regulations, including technical requirements of the General Data Protection Regulation (GDPR).

The Barracuda Message Archiver is ideal for organizations looking to reduce their email storage requirements and boost user productivity with mobile or desktop access to any email ever sent or received. The cloud-connected appliance uses the Barracuda Cloud to move information to the cloud as a secondary tier of storage. In addition, the Barracuda Message Archiver also provides a powerful, yet simple platform for eDiscovery and compliance.

Data Inventory, Data Protection Impact Assessment (DPIA), and Data Mapping

Barracuda has conducted and maintains a data inventory and data mapping of the collection, transfer, and storage of Personal Information for Barracuda Archiver. Further, the required Data Protection Impact Assessment (DPIA) for applicable controls has been completed and safeguards are in place to mitigate potential risks.

Customer Consent

Barracuda's Data Processing Addendum sets forth each party's rights and obligations with regard to the processing of personal data. Barracuda's Data Processing Addendum for data controllers can be executed on our Trust Center within the Self Service Center at the following address:

<https://www.barracuda.com/company/legal/trust-center>

Cross-Border Data Transfer

Barracuda complies with the EU – US cross-border data transfer mechanisms approved by the European Commission regarding the collection, use, and retention of Personal Information transferred from the European Union to the United States. Any transfer of customer data outside the European Union will be done in compliance with the GDPR and applicable local privacy laws. Barracuda's Standard Contractual Clauses are located within our DPA at the following address:

<https://www.barracuda.com/company/legal/trust-center>

Employee Training

Upon hire and annually thereafter, Barracuda employees who have access to customer data undergo security and data privacy awareness training to ensure their continued knowledge of obligations and responsibilities to comply with data protection requirements.



Retention and Right to Be Forgotten (RTBF)

At the expiration or termination of your service with Barracuda, Barracuda generally stores customer data for 30 days post termination to allow additional time for you to manually export your data or renew your subscription. After this 30-day retention period, Barracuda will fully disable the account and commence deletion of all customer data at its discretion, including any cached or backup copies.

If you wish to send a Right to Be Forgotten (RTBF) request, please send an email to legal@barracuda.com and Barracuda will provide timely updates through the process of data deletion.

Data Transmission and Storage

For Barracuda Message Archiver units that are configured to replicate data to the Barracuda Cloud, emails are AES 256-bit encrypted before transmission to the Barracuda Cloud. These emails are written into storage at Barracuda data centers in an encrypted state and remain encrypted until requested for retrieval.

Access Control

In order to provide customers the flexibility to limit access to their Archiver appliance, IP login restrictions can be set for administrative privileges. Those restrictions prevent access to the web user interface from an IP address outside the range specified.

Further, customers can configure multiple user roles to determine the level of access to the functionality of the Barracuda Message Archiver appliance. Additional information about this feature is available at the following address:

<https://campus.barracuda.com/product/messagearchiver/doc/2490376/how-to-manage-user-accounts-and-roles>

Data Location

Barracuda maintains a global network of data centers and annually verifies that each one meets defined security and privacy requirements. The cloud infrastructure for Barracuda Message Archiver is deployed in the Americas, EMEA, and APAC regions via colocation data centers which provide physical and environmental security to the Barracuda infrastructure. Any transfer of customer data outside the regions will be done in compliance with the GDPR and applicable local privacy laws.