

Barracuda Networks, Inc. Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Barracuda Message Archiver / Firmware v5.3.0.009

Report Date: May 16, 2025

Product Description: The Barracuda Message Archiver (BMA) is an archiving tool that stores accurate and unmodified copies of messages that are sent or received.

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Notes:

Evaluation Methods Used: Manual evaluation techniques

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (No) Level AA (No) Level AAA (No)

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A (No) Level AA (No) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially supports	Iconography in use on the basic/search, basic/reports, advanced/audit log, and advanced/clustering does not include Alt-text or Aria labels.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not applicable	There are no audio or video only recordings embedded in the product UI.
1.2.2 Captions (Prerecorded) (Level A)	Not applicable	There are no audio or video only recordings embedded in the product UI.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not applicable	There are no audio or video only recordings embedded in the product UI.
1.3.1 Info and Relationships (Level A)	Partially supports	Tables are structured using markup to present tabular information throughout the UI. Screens and workflows in the UI do not make use of ARIA labels to signal text formatting and other information relationships.
1.3.2 Meaningful Sequence (Level A)	Does not support	Data presented on the basic/dashboard are structured in a layout grid that affects the sequence read by screen readers that will not match the visual layout and order of information. All other pages use a combination of structural markup and CSS to change and set the positioning of objects.
1.3.3 Sensory Characteristics (Level A)	Supports	Across the UI, buttons and other controls that combine shape, color, position, and clear text in both help documentation and on the buttons themselves that describe them.
1.4.1 Use of Color (Level A)	Partially supports	Charts and graphs use legends on the dashboard, but not reports. Buttons include text in addition to color that explains the action being taken. The use of color on text in the dashboard does not includes relevant and clear text labels.

Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control (Level A)	Not applicable	There is no use of audio or video containing audio in the product UI.
2.1.1 Keyboard (Level A)	Does not support	All pages, workflows, buttons, and controls in the product UI do not have associated keyboard shortcuts and cannot be operated solely by keyboard.
2.1.2 No Keyboard Trap (Level A)	Does not support	All pages and workflows in the product UI do not make use of tab stops to support keyboard navigation across UI elements and content.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Does not support	The product UI across all pages and workflows does not support keyboard controls or shortcuts.
2.2.1 Timing Adjustable (Level A)	Does not support	The product UI will sign a user out after a period of inactivity and controls do not exist to alter or disable the time before the user is signed out.
2.2.2 Pause, Stop, Hide (Level A)	Not applicable	The product UI does not auto-update content, blink, move, or otherwise scroll information.
2.3.1 Three Flashes or Below Threshold (Level A)	Not applicable	The product UI does not contain anything that flashes more than three times in any one second period.
2.4.1 Bypass Blocks (Level A)	Not applicable	The product UI does not contain repeated content that can be skipped.
2.4.2 Page Titled (Level A)	Partially supports	Dashboard, Reports, Exchange Integrations, Directory Services, Client Downloads, Energize Updates, and more rely on the navigation label and not page level titles.
2.4.3 Focus Order (Level A)	Does not support	All pages and workflows in the product UI do not make use of tab stops and content cannot be focused using a keyboard.
2.4.4 Link Purpose (In Context) (Level A)	Supports	Links throughout the product UI contain clear language about where the user will be navigated to or the action that will be taken.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Not applicable	The product UI does not make use of touch event handlers or other gesture based controls.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Partially supports	The Revert button on the Energize update screen triggers actions on button press rather than release.

Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	All workflows and controls use text labels that are clear and visible on the screen.
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not applicable	The product UI does not make use of motion actuation to control functionality.
3.1.1 Language of Page (Level A)	Partially supports	All pages and workflows make use of the language selection control, but many text strings have not been translated from English.
3.2.1 On Focus (Level A)	Supports	Content does not change based on context.
3.2.2 On Input (Level A)	Partially supports	Inline help that open new windows with additional information are labeled for “online help.” The help button in section modules does not clearly label that help will open in a new modeless window.
3.2.6 Consistent Help (Level A 2.2 only)	Supports	Product help and additional information is repeated consistently throughout the UI in section modules.
3.3.1 Error Identification (Level A)	Does not support	Pages, workflows, forms, and UI controls do not use client-side field validation and errors that occur are consistently documented in notifications after submission without referencing the field that caused the error.
3.3.2 Labels or Instructions (Level A)	Supports	Helper text is provided next to or below all controls throughout the user interface.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	Controls relevant to configuration populate with the assigned value throughout the UI. The Sign In screen explicitly requires the user input to access the device and is considered essential input.
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply	Not applicable	For WCAG 2.2 - obsolete
4.1.2 Name, Role, Value (Level A)	Supports	Standard HTML controls are in use across the UI that meet this criteria.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not applicable	There is no use of audio or video containing audio in the product UI.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not applicable	There is no use of audio or video containing audio in the product UI.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	All screens and flows in the product UI allows for the orientation of the device to be rotated and the content will properly orient itself.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	All screens and flows disable the autocomplete property on HTML forms to prevent incorrect information being populated in fields.
1.4.3 Contrast (Minimum) (Level AA)	Partially supports	Content on the basic/dashboard fail to meet minimum contrast requirements including: Message statistics, storage statistics, policy statistics, hourly statistics, and daily statistics. Helper text throughout the UI that appears below text fields and controls also fail contrast minimums.
1.4.4 Resize text (Level AA)	Does not support	Text throughout the UI does not support adjusting font sizes based on browser controls or any user configurable setting.
1.4.5 Images of Text (Level AA)	Supports	All screens and flows use CSS styling to control font sizes, family, color, and weight.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Does not support	Screens and flows do not support responsive layouts.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Partially supports	UI controls are styled consistently to support high contrast and easy recognition for interactive states. Buttons specifically on the Advanced/Energize updates screen use a disabled appearance, but still allow interactivity.
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	All screens and flows that contain text use commonly accepted typography standards including a line height

Criteria	Conformance Level	Remarks and Explanations
		of 1.5x the font size, letter spacing at least 0.15x the font size, and word spacing at least 1.2x the font size without being distorted or cut off.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	All screens and flows that contain UI controls with hover and focus states can be easily dismissed through the use of the keyboard escape key, or remain persistent until the user removes the focus state by interacting outside of the control.
2.4.5 Multiple Ways (Level AA)	Does not support	All screens are not documented in a static site map that would be used in a traditional website and a table of contents for the application does not exist.
2.4.6 Headings and Labels (Level AA)	Supports	All screens, flows, and sections in the UI contain clear page or section titles and explanations relevant to the IT industry that describe the configuration or settings they contain.
2.4.7 Focus Visible (Level AA)	Partially supports	Screens and flows in the product UI have limited use of keyboard tab stops, but where available the associated focus state is provided to indicate which control is selected. This behavior can be found on advanced/energize updates and similarly structured configuration screens.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	Ui controls across all screens that support keyboard interaction that have a focus indication do not obstruct the content being entered or other UI elements on the screen.
2.5.7 Dragging Movements (Level AA 2.2 only)	Not applicable	Screens and flows in the product UI do not contain draggable controls or functionality that is critical to performing or completing tasks.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	Clickable buttons across all screens and flows support a minimum size of 24px, radio buttons, and checkboxes take advantage of text labels to increase the clickable area for their controls beyond 24px minimums.

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3.1.2 Language of Parts (Level AA)	Supports	Translated strings in the product UI are contained as programmatically stored strings that are presented for the preferred language chosen by the user.
3.2.3 Consistent Navigation (Level AA)	Supports	All screens and flows use a common navigation UI consisting of tabs and sub-tabs that remain in the same order and position for each screen.
3.2.4 Consistent Identification (Level AA)	Supports	Repeated UI controls across screens are structured and presented consistently.
3.3.3 Error Suggestion (Level AA)	Partially supports	Errors that occur related to an incorrect input are described in the error that reference the related fields, but generic errors are also displayed that do not provide clear guidance about the cause or remedy.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	Field inputs and actions on each screen are submitted as a single bulk submission and is checked for errors giving users an opportunity to review their information before submission. Incorrect formatting or content can then be corrected by the user.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	The product sign in flow supports password managers that minimize or eliminate the cognitive test required for users to remember a password.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Does not support	Status messages on all screens and flows do not take advantage of ARIA labels or other HTML assistive properties.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not applicable	There is no use of audio or video containing audio in the product UI.

Criteria	Conformance Level	Remarks and Explanations
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not applicable	There is no use of audio or video containing audio in the product UI.
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not applicable	There is no use of audio or video containing audio in the product UI.
1.2.9 Audio-only (Live) (Level AAA)	Not applicable	There is no use of audio or video containing audio in the product UI.
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2)	Does not support	Screens, flows, and controls do not make use of ARIA labels to programmatically provide purpose of UI components or icons.
1.4.6 Contrast (Enhanced) (Level AAA)	Partially supports	All screens and flows use text and link colors that maintain a 7:1 or greater contrast against white backgrounds. Navigation, helper text, and disabled content across all screens falls below the 7:1 contrast guideline.
1.4.7 Low or No Background Audio (Level AAA)	Not applicable	There is no use of audio or video containing audio in the product UI.
1.4.8 Visual Presentation (Level AAA)	Does not support	Text and content present on all screens and flows do not allow user control of the background color.
1.4.9 Images of Text (No Exception) (Level AAA)	Not applicable	Text and content present on all screens and flows is rendered has HTML and not images.
2.1.3 Keyboard (No Exception) (Level AAA)	Does not support	Screens, flows, and controls cannot be manipulated with only a keyboard.
2.2.3 No Timing (Level AAA)	Not applicable	Text and data presented throughout the product UI does not rely on a user's specific interaction timing or periodic data refreshes.
2.2.4 Interruptions (Level AAA)	Not applicable	Notifications and alerts that interrupt user interactions occur during data submission and are relevant only to the success or failure of the submission. Notices and errors are not presented unless prompted by a user and cannot be suppressed.
2.2.5 Re-authenticating (Level AAA)	Does not support	Data that has not been submitted is not temporarily stored and maintained when the system times out.

Criteria	Conformance Level	Remarks and Explanations
2.2.6 Timeouts (Level AAA 2.1 and 2.2)	Does not support	The product UI does not prompt the user to continue their session when that session is expiring.
2.3.2 Three Flashes (Level AAA)	Not applicable	The product UI does not contain flashing content.
2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2)	Not applicable	The product UI does not contain motion graphics.
2.4.8 Location (Level AAA)	Supports	Across all screens and flows the user has a persistent navigation system with clear indicators of the selected section and screen that acts as a signpost for orientation.
2.4.9 Link Purpose (Link Only) (Level AAA)	Partially supports	Links found in the product UI use descriptive text to communicate its purpose. Most links are actions using verbs to indicate the action being taken based on the context it is presented. Links on the Websites/allow deny redirect table for the number of hits counted are not interactive or descriptive about what to expect when triggered. Websites/Advanced security contains a link with text “click here” that is not descriptive.
2.4.10 Section Headings (Level AAA)	Supports	Page and section titles organize and categorize related configurations and controls into sections.
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only)	Supports	Focused controls and content use a thin outline glow signifier that does not obstruct or block information in the UI.
2.4.13 Focus Appearance (Level AAA 2.2 only)	Supports	Focused controls and content use an outline signifier that meets the requirements of being 2px thick and a contrast of 4:1.
2.5.5 Target Size (Level AAA 2.1 and 2.2)	Does not support	Buttons, controls, and interactive elements in the product UI have target sizes ranging from 16x16 to 44x44 px.
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2)	Supports	Standard controls are used that support different forms of input.
3.1.3 Unusual Words (Level AAA)	Does not support	The product does not make available a glossary of technical terms related to networking or declare the meaning of terms in the product UI.

Criteria	Conformance Level	Remarks and Explanations
3.1.4 Abbreviations (Level AAA)	Does not support	Words and terms are often abbreviated in the product UI. Common examples include the use of “IP Address” where the abbreviation “IP” is not defined or provided in the UI.
3.1.5 Reading Level (Level AAA)	Partially supports	The technical nature of the product requires an understanding of complex networking concepts. Some simplified content is provided in the form of helper text or help articles that describe the steps needed to successfully complete a configuration.
3.1.6 Pronunciation (Level AAA)	Does not support	The product UI does not provide pronunciation guidance.
3.2.5 Change on Request (Level AAA)	Supports	Navigation, alerts, and new windows are only triggered by user interaction with buttons, links, or other interface controls.
3.3.5 Help (Level AAA)	Supports	Screens and flows provide additional help for controls or steps in context with those controls.
3.3.6 Error Prevention (All) (Level AAA)	Supports	Field inputs and actions on each screen are submitted as a single bulk submission and is checked for errors giving users an opportunity to review their information before submission. Incorrect formatting or content can then be corrected by the user.
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only)	Supports	The product sign in flow supports password managers that minimize or eliminate the cognitive test required for users to remember a password.

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